



ORIGINALSTYLE

Tiles to Inspire

COVID-19 - A MESSAGE TO OUR CUSTOMERS

Original Style is a global brand with family values at the heart of everything we do. The care for our customers and colleagues remains our uppermost priority during the COVID-19 outbreak. We endeavour to continue providing customers with the products that they want whilst closely monitoring daily developments and following advice from the government and World Health Organisation.

Whilst restrictions are now being relaxed you may find your local retailer is still closed, however, our customer service team are working remotely and are ready to help if you have any enquiries regarding an existing or upcoming project.

During these unprecedented times our focus remains on finding ways to continue to support our loyal customers safely. So, as an interim measure to help service you, our customers, over the upcoming weeks, we have reviewed our sample service*. While sending samples to you in this way isn't our usual procedure, we recognise that some of your normal retailers are temporarily closed and so, we are able to send you samples directly.

Full-size samples will be at RRP (up to 30x30) and there will be a nominal charge for mosaic swatches and cut Tileworks samples. **For more information on this service and pricing, please email info@originalstyle.com or call us on 01392 473000 and a member of our team will get back to you.**

We hope this helps you decide on the perfect tile for your upcoming project. Much like you would with a paint swatch on the wall, we recommend placing the tile in the area it will be installed and checking how it looks throughout the day, in different lights. For more inspiration, we will be continuing to share content on our Social Media pages and blog to provide interior style ideas, escapism and positive support – so be sure to keep checking in on our Social Media pages for the latest tile inspiration.

Original Style has followed or exceeded the guidance by the UK government in relation to working during the current pandemic. By use of social distancing, screens, remote working, heightened hygiene procedures and supplying all employees with sanitiser, we can ensure we are doing all we can to prevent the spread of COVID19 while keeping our staff and customers safe during these difficult times.

If you do have any further questions please do not hesitate to get in contact with us.

Best regards,

The Original Style Team

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