



5<sup>th</sup> November 2020

### **COVID-19 - A MESSAGE TO OUR CUSTOMERS**

Original Style is a global brand with family values at the heart of everything we do. The care for our customers and colleagues remains our uppermost priority during the COVID-19 outbreak. We will continue to provide our customers with quality customer service and products whilst closely monitoring daily developments and following advice from the government and World Health Organisation.

### **NEW LOCKDOWN MEASURES**

We'd like to reassure our customers that we remain fully operational and due to the home and hardware sector exemption, we are able to continue trading. Where possible and safe to do so, many of our retailers will remain open during lockdown, however, should your local retailer close please contact our Customer Service team directly as we will endeavour to help with any enquiries regarding an existing or upcoming project.

Whilst restrictions are increased, there may be interruptions to third party delivery and supplier services and we apologise in advance if you are affected by any delays – we will do our best to minimise any disruptions.

Original Style has followed the guidance by the UK government in relation to working during the current pandemic.

By use of social distancing, face coverings, screens, remote working, and heightened hygiene procedures we can ensure we are doing all we can to prevent the spread of COVID-19 while keeping our staff and customers safe during these difficult times.

**For more information or if you have any queries regarding an existing or upcoming project please email [info@originalstyle.com](mailto:info@originalstyle.com) or call us on +44 (0)1392 473000 and a member of our team will be more than happy to assist you.**

Best regards,

**The Original Style Team**

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